

Bookmark File Achieving High Quality Care Practical Experience From Nice Pdf For Free

Improving Healthcare Quality in Europe Characteristics, Effectiveness and Implementation of Different Strategies Crossing the Global Quality Chasm Crossing the Quality Chasm Patient Safety and Quality Achieving High Quality Care Implementing High-Quality Primary Care Measuring the Quality of Health Care The Science of Health Disparities Research The Patient and Health Care System: Perspectives on High-Quality Care Leveraging Lean in Healthcare Delivering Quality Health Services: A Global Imperative High Quality Care for All Restoring Quality Health Care The Path to High Quality Care Medicare To Err Is Human Assuring the Quality of Health Care in the European Union The Essentials Best Care at Lower Cost Health Professions Education Quality Care for Elderly People The Future of the Public's Health in the 21st Century The Quality Handbook for Health Care Organizations 5. Public Reporting As a Quality Improvement Strategy Delivering High-Quality Cancer Care Charting a Course for High Quality Care Transitions Unequal Treatment High Performance Healthcare: Using the Power of Relationships to Achieve Quality, Efficiency and Resilience High Reliability Organizations: A Healthcare Handbook for Patient Safety & Quality Who Handbook for Guideline Development The Role of the Pharmacist in Patient Care Quality Caring in Nursing and Health Systems Health-Care Utilization as a Proxy in Disability Determination Price Setting and Price Regulation in Health Care Improving the Quality of Health Care for Mental and Substance-Use Conditions Finding What Works in Health Care High Performing Healthcare Systems Handbook of Research on Patient Safety and Quality Care through Health Informatics Disease Control Priorities in Developing Countries How to Deliver High Quality Care

Crossing the Global Quality Chasm Nov 29 2022 In 2015, building on the advances of the Millennium Development Goals, the United Nations adopted Sustainable Development Goals that include an explicit commitment to achieve universal health coverage by 2030. However, enormous gaps remain between what is achievable in human health and where global health stands today, and progress has been both incomplete and unevenly distributed. In order to meet this goal, a deliberate and comprehensive effort is needed to improve the quality of health care services globally. Crossing the Global Quality Chasm: Improving Health Care Worldwide focuses on one particular shortfall in health care affecting global populations: defects in the quality of care. This study reviews the available evidence on the quality of care worldwide and makes recommendations to improve health care quality globally while expanding access to preventive and therapeutic services, with a focus in low-resource areas. Crossing the Global Quality Chasm emphasizes the organization and delivery of safe and effective care at the patient/provider interface. This study explores issues of access to services and commodities, effectiveness, safety, efficiency, and equity. Focusing on front line service delivery that can directly impact health outcomes for individuals and populations, this book will be an essential guide for key

stakeholders, governments, donors, health systems, and others involved in health care.

Finding What Works in Health Care Dec 27 2019 Healthcare decision makers in search of reliable information that compares health interventions increasingly turn to systematic reviews for the best summary of the evidence. Systematic reviews identify, select, assess, and synthesize the findings of similar but separate studies, and can help clarify what is known and not known about the potential benefits and harms of drugs, devices, and other healthcare services. Systematic reviews can be helpful for clinicians who want to integrate research findings into their daily practices, for patients to make well-informed choices about their own care, for professional medical societies and other organizations that develop clinical practice guidelines. Too often systematic reviews are of uncertain or poor quality. There are no universally accepted standards for developing systematic reviews leading to variability in how conflicts of interest and biases are handled, how evidence is appraised, and the overall scientific rigor of the process. In *Finding What Works in Health Care* the Institute of Medicine (IOM) recommends 21 standards for developing high-quality systematic reviews of comparative effectiveness research. The standards address the entire systematic review process from the initial steps of formulating the topic and building the review team to producing a detailed final report that synthesizes what the evidence shows and where knowledge gaps remain. *Finding What Works in Health Care* also proposes a framework for improving the quality of the science underpinning systematic reviews. This book will serve as a vital resource for both sponsors and producers of systematic reviews of comparative effectiveness research.

The Future of the Public's Health in the 21st Century Mar 10 2021 The anthrax incidents following the 9/11 terrorist attacks put the spotlight on the nation's public health agencies, placing it under an unprecedented scrutiny that added new dimensions to the complex issues considered in this report. *The Future of the Public's Health in the 21st Century* reaffirms the vision of Healthy People 2010, and outlines a systems approach to assuring the nation's health in practice, research, and policy. This approach focuses on joining the unique resources and perspectives of diverse sectors and entities and challenges these groups to work in a concerted, strategic way to promote and protect the public's health. Focusing on diverse partnerships as the framework for public health, the book discusses: The need for a shift from an individual to a population-based approach in practice, research, policy, and community engagement. The status of the governmental public health infrastructure and what needs to be improved, including its interface with the health care delivery system. The roles nongovernment actors, such as academia, business, local communities and the media can play in creating a healthy nation. Providing an accessible analysis, this book will be important to public health policy-makers and practitioners, business and community leaders, health advocates, educators and journalists.

Disease Control Priorities in Developing Countries Sep 23 2019 Based on careful analysis of burden of disease and the costs of interventions, this second edition of 'Disease Control Priorities in Developing Countries, 2nd edition' highlights achievable priorities; measures progress toward providing efficient, equitable care; promotes cost-effective interventions to targeted populations; and encourages integrated efforts to optimize health. Nearly 500 experts - scientists, epidemiologists, health economists, academicians, and public health practitioners - from around the world contributed to the data sources and methodologies, and identified challenges and priorities, resulting in this integrated, comprehensive reference volume on the state of health in developing countries.

The Essentials Jul 14 2021 The basic information family child care providers need to run a successful program in a warm, welcoming setting for children and their families

Leveraging Lean in Healthcare Mar 22 2022 Winner of a 2013 Shingo Research and Professional Publication Award This practical guide for healthcare executives, managers, and frontline workers, provides the means to transform your enterprise into a High-Quality Patient Care Business Delivery System. Designed for continuous reference, its self-contained chapters are divided into three primary sections: Defines what Lean is and includes some interesting history about Lean not found elsewhere. Describes and explains the application of each Lean tool and concept organized in their typical order of use. Explains how to implement Lean in various healthcare processes—providing examples, case studies, and valuable lessons learned This book will help to take you out of your comfort zone and provide you with new ways to extend value to your customers. It drives home the importance of the Lean Six Sigma journey. The pursuit of continuous improvement is a journey with no end. Consequently, the opportunities are endless as to what you and your organization can accomplish. Forty percent of the authors' profits from this book will be donated to help the homeless through two Baltimore charities. Praise for the book: ... well-timed and highly informative for those committed to creating deep levels of sustainable change in healthcare. — Peter B. Angood, MD, FACS, FCCM, Senior Advisor – Patient Safety, in National Quality Forum ... the most practical and healthcare applicable book I have ever read on LEAN thinking and concepts. — Gary Shorb, CEO, Methodist Le Bonheur Healthcare ... well written ... an essential reference in the library of all healthcare leaders interested in performance improvement. — Lee M. Adler, DO, VP, Quality and Safety Innovation & Research, Florida Hospital, Orlando; Associate Professor, University of Central Florida College of Medicine ... a must read for all Leadership involved in healthcare. ... I can see reading this book over and over. — Brigit Zamora, BSN, RN, CPAN, CAPA, Administrative Nurse Manager, Florida Hospital, Orlando

Crossing the Quality Chasm Oct 29 2022 Second in a series of publications from the Institute of Medicine's Quality of Health Care in America project Today's health care providers have more research findings and more technology available to them than ever before. Yet recent reports have raised serious doubts about the quality of health care in America. Crossing the Quality Chasm makes an urgent call for fundamental change to close the quality gap. This book recommends a sweeping redesign of the American health care system and provides overarching principles for specific direction for policymakers, health care leaders, clinicians, regulators, purchasers, and others. In this comprehensive volume the committee offers: A set of performance expectations for the 21st century health care system. A set of 10 new rules to guide patient-clinician relationships. A suggested organizing framework to better align the incentives inherent in payment and accountability with improvements in quality. Key steps to promote evidence-based practice and strengthen clinical information systems. Analyzing health care organizations as complex systems, Crossing the Quality Chasm also documents the causes of the quality gap, identifies current practices that impede quality care, and explores how systems approaches can be used to implement change.

High Quality Care for All Jan 20 2022 This review incorporates the views and visions of 2,000 clinicians and other health and social care professionals from every NHS region in England, and has been developed in discussion with patients, carers and the general public. The changes proposed are locally-led, patient-centred and clinically driven. Chapter 2 identifies the challenges facing the NHS in the 21st century: ever higher expectations; demand driven by demographics as people live longer; health in an age of information and connectivity; the changing nature of disease; advances in treatment; a changing health workplace. Chapter 3 outlines the proposals to deliver high quality care for patients and the public, with an emphasis on helping people to stay healthy, empowering patients, providing the most effective treatments, and keeping patients as safe as possible in healthcare environments. The importance of quality in all aspects of the NHS is reinforced in chapter 4, and must be

understood from the perspective of the patient's safety, experience in care received and the effectiveness of that care. Best practice will be widely promoted, with a central role for the National Institute for Health and Clinical Excellence (NICE) in expanding national standards. This will bring clarity to the high standards expected and quality performance will be measured and published. The review outlines the need to put frontline staff in control of this drive for quality (chapter 5), with greater freedom to use their expertise and skill and decision-making to find innovative ways to improve care for patients. Clinical and managerial leadership skills at the local level need further development, and all levels of staff will receive support through education and training (chapter 6). The review recommends the introduction of an NHS Constitution (chapter 7). The final chapter sets out the means of implementation.

Health-Care Utilization as a Proxy in Disability Determination Mar 29 2020 The Social Security Administration (SSA) administers two programs that provide benefits based on disability: the Social Security Disability Insurance (SSDI) program and the Supplemental Security Income (SSI) program. This report analyzes health care utilizations as they relate to impairment severity and SSA's definition of disability. Health Care Utilization as a Proxy in Disability Determination identifies types of utilizations that might be good proxies for "listing-level" severity; that is, what represents an impairment, or combination of impairments, that are severe enough to prevent a person from doing any gainful activity, regardless of age, education, or work experience.

Who Handbook for Guideline Development Jul 02 2020 This handbook provides detailed instructions for guideline developers on the following topics: application of high quality methodology for guideline development using systematic search strategies, synthesis and quality assessment of the best available evidence to support the recommendations; appropriate collection and management of experts' declared conflict of interest; expert group composition including content experts, methodologists, target users, policy makers, with gender and geographical balance; instructions for the management of group process to achieve consensus among experts; standards for a transparent decision-making process, taking into consideration potential harms and benefits, end users values and preferences; developing plans for implementing and adapting guidelines; and minimum standards for reporting.--Publisher description

Health Professions Education May 12 2021 The Institute of Medicine study Crossing the Quality Chasm (2001) recommended that an interdisciplinary summit be held to further reform of health professions education in order to enhance quality and patient safety. Health Professions Education: A Bridge to Quality is the follow up to that summit, held in June 2002, where 150 participants across disciplines and occupations developed ideas about how to integrate a core set of competencies into health professions education. These core competencies include patient-centered care, interdisciplinary teams, evidence-based practice, quality improvement, and informatics. This book recommends a mix of approaches to health education improvement, including those related to oversight processes, the training environment, research, public reporting, and leadership. Educators, administrators, and health professionals can use this book to help achieve an approach to education that better prepares clinicians to meet both the needs of patients and the requirements of a changing health care system.

The Patient and Health Care System: Perspectives on High-Quality Care Apr 22 2022 This book focuses on the interface between the patient and the healthcare system as the entryway to high-quality care and improved outcomes. Unlike other texts, this book puts the patient back in the center of care while integrating the various practices and challenges. Written by interdisciplinary experts, the book begins by evaluating the entire quality landscape before giving voice to all parties involved, including physicians, nurses, administrators, patients, and families. The text then

focuses on how to develop a structure that meets needs of all of these groups, effectively addressing common threats to positive outcomes and patient satisfaction. The text tackles the most common challenges clinicians face in a hospital setting, including infection prevention, medication error and stewardship that may jeopardize recovery, complex care, and employee-patient engagement. The Patient and Healthcare System: Perspectives on High-Quality Care is an excellent resource for physicians across broad specialties, nurses, hospital administrators, social workers, patient caregivers and all healthcare professionals concerned with infection prevention, quality and safety of care delivery, and patient satisfaction.

Handbook of Research on Patient Safety and Quality Care through Health Informatics Oct 24 2019 Medical and health activities can greatly benefit from the effective use of health informatics. By capturing, processing, and disseminating information to the correct systems and processes, decision-making can be more successful and quality care and patient safety would see significant improvements. The Handbook of Research on Patient Safety and Quality Care through Health Informatics highlights current research and trends from both professionals and researchers on health informatics as applied to the needs of patient safety and quality care. Bringing together theory and practical approaches for patient needs, this book is essential for educators and trainers at multiple experience levels in the fields of medicine and medical informatics.

The Quality Handbook for Health Care Organizations Feb 06 2021 The Quality Handbook for Health Care Organizations This important book is a practical, theory-based resource on the topic of health care quality management written for health care administrators and practitioners. It offers the tools needed to help managers make decisions, prioritize resources (financial and human), and analyze and improve the care they deliver. The Handbook offers a hands-on approach to specific topics such as the implementation of managerial goals, instructions for developing accurate measurements for evaluating care, the utilization of data as a basis for process improvement, exploration of quality management tools and techniques, guidelines for the complex integration of collaborative services in health care, and methods for effective communication and improving accountability. In addition, the book is filled with illustrative examples of methods for ensuring appropriate oversight of clinical and quality activities, offers solutions for addressing and preventing adverse events, and explores the important people-to-people interactions that ultimately define excellence in medical care. Praise for The Quality Handbook for Health Care Organizations "The Quality Handbook for Health Care Organizations offers students of health care policy and management a unique opportunity to learn firsthand from one of the nation's leading experts in health care quality. Dr. Dlugacz's passion for promoting the highest ideals of quality in health care should inspire future generations of health care professionals." –Alan M. Leiken, chair, Department of Health Care Policy and Management, School of Health Care Policy and Management, School of Health Technology and Management, Health Sciences Center, State University of New York at Stony Brook "This outstanding book combines both the quantitative aspects of data collection and analysis with the critical human behaviors that make up a health care institution's culture. Only when these two factors combine do true 'quality' decisions and patient care result." –Stuart R. Levine, author, The Six Fundamentals of Success "The Quality Handbook reflects the authors' combination of technical know-how, years of experience, and the enthusiasm for the complex challenge of their work." –Margaret E. O'Kane, president, National Committee of Quality Assurance

Measuring the Quality of Health Care Jun 24 2022 The National Roundtable on Health Care Quality was established in 1995 by the Institute of Medicine. The Roundtable consists of experts formally appointed through procedures of the National Research Council (NRC) who represent both public and private-sector perspectives and appropriate areas of substantive expertise (not organizations). From the public sector, heads of

appropriate Federal agencies serve. It offers a unique, nonadversarial environment to explore ongoing rapid changes in the medical marketplace and the implications of these changes for the quality of health and health care in this nation. The Roundtable has a liaison panel focused on quality of care in managed care organizations. The Roundtable convenes nationally prominent representatives of the private and public sector (regional, state and federal), academia, patients, and the health media to analyze unfolding issues concerning quality, to hold workshops and commission papers on significant topics, and when appropriate, to produce periodic statements for the nation on quality of care matters. By providing a structured opportunity for regular communication and interaction, the Roundtable fosters candid discussion among individuals who represent various sides of a given issue.

5. Public Reporting As a Quality Improvement Strategy Jan 08 2021 A substantial amount of research exists demonstrating that health care frequently fails to meet the current standards of quality care. Errors, suboptimal management or control of disease, and overutilization or underutilization of services are more likely to occur when high quality evidence-based health care is not provided. In a quality improvement framework that includes measuring, influencing, and improving quality, public reporting (making quality, safety, or performance data publicly available) is categorized as a means of influencing quality by providing incentives for change. This report focuses on how the public reporting of health care quality information may provide incentives for quality improvement that ultimately produce higher quality care. It is part of the Closing the Quality Gap: Revisiting the State of the Science series, which examines the role of several interventions in promoting quality health care. Quality might be influenced by the different incentives public reports create for different people and organizations. The incentives may be for the consumers of health care, including patients, families, or advocates who act on the behalf of patients, or for other purchasers of health care services, such as employers, who select the options available to their employees. Public reporting can also provide incentives for the individuals and organizations that provide or arrange care, including individual clinicians, hospitals, long-term facilities or services, and health plans. Patients are motivated by the desire to maximize the benefits they derive from health care by obtaining the highest quality of care available. Individual clinicians, hospitals, and other organizations that provide or arrange health care want to attract new patients or members and avoid losing existing ones. They may also be motivated by concern about their reputation among their peers or by professional and organizational commitments to providing high-quality care. This report was designed to update the last published systematic review, given the significant changes that have occurred in the scope and nature of public reporting. Medicare has substantially expanded its public reporting program, health data from many more sources are now available with minimal restrictions, new technologies allow aggregating data from consumer feedback sites, and applications have been built to help customize and simplify the combination of data from multiple sources. These trends and continuing commitments to transparency and patient-centered health care are likely to contribute to substantial increases in the amount of publicly available data on health care quality. The scope of this review was determined by a definition designed to situate public reporting in the context of quality improvement, the theme of the Closing the Quality Gap: Revisiting the State of the Science series. Given the resources devoted to public reporting and the desire to synthesize existing research knowledge to inform future public reporting efforts, the objectives of this systematic review were: To determine the effectiveness of public reporting as a quality improvement strategy by evaluating the evidence available about whether public reporting results in improvements in health care delivery and patient outcomes (Key Question 1) and evidence of harms resulting from public reporting (Key Question 2); To determine whether public reporting leads to changes in health care delivery or changes in patients' or

purchasers' behaviors (intermediate outcomes) that may contribute to improved quality of care (Key Questions 3 and 4); To identify characteristics of public reports and contextual factors that can increase or decrease the impact of public reporting (Key Questions 5 and 6).

Implementing High-Quality Primary Care Jul 26 2022 High-quality primary care is the foundation of the health care system. It provides continuous, person-centered, relationship-based care that considers the needs and preferences of individuals, families, and communities. Without access to high-quality primary care, minor health problems can spiral into chronic disease, chronic disease management becomes difficult and uncoordinated, visits to emergency departments increase, preventive care lags, and health care spending soars to unsustainable levels. Unequal access to primary care remains a concern, and the COVID-19 pandemic amplified pervasive economic, mental health, and social health disparities that ubiquitous, high-quality primary care might have reduced. Primary care is the only health care component where an increased supply is associated with better population health and more equitable outcomes. For this reason, primary care is a common good, which makes the strength and quality of the country's primary care services a public concern. *Implementing High-Quality Primary Care: Rebuilding the Foundation of Health Care* puts forth an evidence-based plan with actionable objectives and recommendations for implementing high-quality primary care in the United States. The implementation plan of this report balances national needs for scalable solutions while allowing for adaptations to meet local needs.

Quality Care for Elderly People Apr 10 2021 Services which are delivered in collaboration with other professions/disciplines or agencies are examined along with specialist areas of care such as respite and long-term care. Particular emphasis is placed on issues arising as a result of the Community Care Act, especially the assessment of need and access to services. The book highlights good practice and identifies useful approaches to practice with examples of where these exist. The overall emphasis is on the quality of health care, the relevant contributions of clinical audit, and other quality assurance initiatives. It gives a lead for other specialists to follow.

Charting a Course for High Quality Care Transitions Nov 05 2020 Learn how to ensure quality and safety for vulnerable older adults Transitional care is crucial to older adults with complex care needs who are moving between different locations or different levels of care. *Charting a Course for High Quality Care Transitions* addresses this problem by providing leading experts and leaders in the field discussing practical strategies that ensure care quality and safety for transitioning vulnerable older adults. This helpful resource comprehensively discusses current research, quality improvement, risk targeting, risk identification, patterns of care, care coordination, and performance assessment. Lowering the inherent risks for adverse events when moving patients can be challenging. Numerous unforeseen variables such as possible mismanagement of medication or staff shortages can often jeopardize patient safety. *Charting a Course for High Quality Care Transitions* offers practical approaches to address several of the main challenges encountered by health professionals. This book focuses on various ways to provide the highest quality patient-centered care through advancements in research, practice, and data measurement. This informative text is extensively referenced and contains numerous tables to clarify and illustrate important data. Topics in *Charting a Course for High Quality Care Transitions* include: a semantic framework for overcoming quality improvement issues stemming from inconsistent use of terms a tool for home health agencies to identify home health care patients at risk for hospital readmission medical and social factors that contribute to poor quality care transitions a successful Advanced Practice Nurse transitional care model that can improve outcomes to cognitively impaired older adults unrecognized needs of older adults living in residential care facilities patient-centered performance measurement early results of the Reducing

Acute Care Hospitalization National Demonstration Collaborative gaps in research that need to be addressed in the future Charting a Course for High Quality Care Transitions is an important resource for home care professionals, hospital discharge planners, public health nurses, geriatric health services researchers, and health care professionals of all types.

The Science of Health Disparities Research May 24 2022 Integrates the various disciplines of the science of health disparities in one comprehensive volume The Science of Health Disparities Research is an indispensable source of up-to-date information on clinical and translational health disparities science. Building upon the advances in health disparities research over the past decade, this authoritative volume informs policies and practices addressing the diseases, disorders, and gaps in health outcomes that are more prevalent in minority populations and socially disadvantaged communities. Contributions by recognized scholars and leaders in the field—featuring contemporary research, conceptual models, and a broad range of scientific perspectives—provide an interdisciplinary approach to reducing inequalities in population health, encouraging community engagement in the research process, and promoting social justice. In-depth chapters help readers better understand the specifics of minority health and health disparities while demonstrating the importance of advancing theory, refining measurement, improving investigative methods, and diversifying scientific research. In 26 chapters, the book examines topics including the etiology of health disparities research, the determinants of population health, research ethics, and research in African American, Asians, Latino, American Indian, and other vulnerable populations. Providing a unified framework on the principles and applications of the science of health disparities research, this important volume: Defines the field of health disparities science and suggests new directions in scholarship and research Explains basic definitions, principles, and concepts for identifying, understanding and addressing health disparities Provides guidance on both conducting health disparities research and translating the results Examines how social, historical and contemporary injustices may influence the health of racial and ethnic minorities Illustrates the increasing national and global importance of addressing health disparities Discusses population health training, capacity-building, and the transdisciplinary tools needed to advance health equity A significant contribution to the field, The Science of Health Disparities Research is an essential resource for students and basic and clinical researchers in genetics, population genetics, and public health, health care policymakers, and epidemiologists, medical students, and clinicians, particularly those working with minority, vulnerable, or underserved populations.

How to Deliver High Quality Care Aug 22 2019 Seminar paper from the year 2018 in the subject Health - Nursing Science - Miscellaneous, University of Worcester, language: English, abstract: This work focuses on the different ways how to deliver a high quality care. The objectives of this presentations are; to explore what constitutes high quality care; to discuss the nursing process and the core principles of nursing that lay the foundations for good care provision; to highlight the findings from the Francis Report which relate to the way nurses are expected to provide care; to discuss the reasons for writing care plans, whilst exploring what constitutes a good care plan; and to explore the role of the named-nurse in the delivery of care. The named nurse is of special interest in this presentation.

The Path to High Quality Care Nov 17 2021

Assuring the Quality of Health Care in the European Union Aug 15 2021 People have always travelled within Europe for work and leisure, although never before with the current intensity. Now, however, they are travelling for many other reasons, including the quest for key services such as health care. Whatever the reason for travelling, one question they ask is "If I fall ill, will the health care I receive be of a high standard?"

This book examines, for the first time, the systems that have been put in place in all of the European Union's 27 Member States. The picture it paints is mixed. Some have well developed systems, setting standards based on the best available evidence, monitoring the care provided, and taking action where it falls short. Others need to overcome significant obstacles.

Improving the Quality of Health Care for Mental and Substance-Use Conditions Jan 26 2020 Each year, more than 33 million Americans receive health care for mental or substance-use conditions, or both. Together, mental and substance-use illnesses are the leading cause of death and disability for women, the highest for men ages 15-44, and the second highest for all men. Effective treatments exist, but services are frequently fragmented and, as with general health care, there are barriers that prevent many from receiving these treatments as designed or at all. The consequences of this are seriousâ€”for these individuals and their families; their employers and the workforce; for the nationâ€™s economy; as well as the education, welfare, and justice systems. Improving the Quality of Health Care for Mental and Substance-Use Conditions examines the distinctive characteristics of health care for mental and substance-use conditions, including payment, benefit coverage, and regulatory issues, as well as health care organization and delivery issues. This new volume in the Quality Chasm series puts forth an agenda for improving the quality of this care based on this analysis. Patients and their families, primary health care providers, specialty mental health and substance-use treatment providers, health care organizations, health plans, purchasers of group health care, and all involved in health care for mental and substanceâ€”use conditions will benefit from this guide to achieving better care.

To Err Is Human Sep 15 2021 Experts estimate that as many as 98,000 people die in any given year from medical errors that occur in hospitals. That's more than die from motor vehicle accidents, breast cancer, or AIDSâ€”three causes that receive far more public attention. Indeed, more people die annually from medication errors than from workplace injuries. Add the financial cost to the human tragedy, and medical error easily rises to the top ranks of urgent, widespread public problems. To Err Is Human breaks the silence that has surrounded medical errors and their consequenceâ€”but not by pointing fingers at caring health care professionals who make honest mistakes. After all, to err is human. Instead, this book sets forth a national agendaâ€”with state and local implicationsâ€”for reducing medical errors and improving patient safety through the design of a safer health system. This volume reveals the often startling statistics of medical error and the disparity between the incidence of error and public perception of it, given many patients' expectations that the medical profession always performs perfectly. A careful examination is made of how the surrounding forces of legislation, regulation, and market activity influence the quality of care provided by health care organizations and then looks at their handling of medical mistakes. Using a detailed case study, the book reviews the current understanding of why these mistakes happen. A key theme is that legitimate liability concerns discourage reporting of errorsâ€”which begs the question, "How can we learn from our mistakes?" Balancing regulatory versus market-based initiatives and public versus private efforts, the Institute of Medicine presents wide-ranging recommendations for improving patient safety, in the areas of leadership, improved data collection and analysis, and development of effective systems at the level of direct patient care. To Err Is Human asserts that the problem is not bad people in health careâ€”it is that good people are working in bad systems that need to be made safer. Comprehensive and straightforward, this book offers a clear prescription for raising the level of patient safety in American health care. It also explains how patients themselves can influence the quality of care that they receive once they check into the hospital. This book will be vitally important to federal, state, and local health policy makers and regulators, health professional licensing officials, hospital administrators, medical educators and students, health caregivers, health journalists,

patient advocates—as well as patients themselves. First in a series of publications from the Quality of Health Care in America, a project initiated by the Institute of Medicine

High Performance Healthcare: Using the Power of Relationships to Achieve Quality, Efficiency and Resilience Sep 03 2020 In her groundbreaking book *The Southwest Airlines Way*, Jody Hoffer Gittel revealed the management secrets of the company *Fortune* magazine called “the most successful airline in history.” Now, the bestselling business author explains how to apply those same principles in one of our nation’s largest, most important, and increasingly complex industries. *High Performance Healthcare* explains the critical concept of “relational coordination”—coordinating work through shared goals, shared knowledge, and mutual respect. Because of the way healthcare is organized, weak links exist throughout the chain of communication. Gittel clearly demonstrates that relational coordination strengthens those weak links, enabling providers to deliver high quality, efficient care to their patients. Using Gittel’s innovative management methods, you will improve quality, maximize efficiency, and compete more effectively. *High Performance Healthcare* walks you step by step through the process of: Identifying weak areas of relational coordination within your organization Transforming work practices that are creating barriers to relational coordination Building a high performance work system to foster consistent relational coordination across all disciplines The book includes case studies illustrating how some healthcare organizations are already transforming themselves using Gittel’s proven tools. It concludes by identifying industry-level obstacles to high performance healthcare and showing how individual organizations and their leaders can support sweeping change at the highest levels. Policy changes and increased access to care will not alone answer the healthcare industry’s problems. Timely, accurate, problem-solving communication that crosses all organizational boundaries is a powerful response to business as usual. *High Performance Healthcare* explains exactly how to achieve this crucial dynamic, providing a long-awaited cure to an industry in crisis.

Quality Caring in Nursing and Health Systems Apr 30 2020 First Edition named an AJN Book of the Year! Joanne Duffy makes a compelling argument in this book that relationships have been marginalized and no longer serve as the central organizing principle of health services—This book resonates with a virtual groundswell of findings regarding the importance of relationships for organizational performance and for human wellbeing. Jody Hoffer Gittel Professor of Management, Brandeis University This edition stresses the proven need for a return to the patient-centered care neglected through our health system’s emphasis on procedures, protocols, diagnostic testing, technology, and costs. It addresses the significant challenges to quality care posed by the upcoming changes in our health care system, and focuses on health systems, the role of nursing within them, and the interprofessional health team as the key to change ensuring high quality care. The book responds to the Patient Protection and Affordable Care Act’s focus on accountable care organizations, the recent IOM’s *Future of Nursing Report*, the call for radical transformation of nursing education, and current evidence on patient safety and quality of care. This text explores the *Quality-Caring Model*®, which honors nursing’s most deeply felt value, and can be applied to clinical, educational, and leadership practice to advance our nation’s health system. Among the book’s strengths are its translation of theoretical knowledge to practical applications that can be used for clinical interventions and resolution of professional issues. Chapters include key terms, case studies along with practical exercises and references, and “Calls to Action” offering inspiration and guidance for implementing change. New to the Second Edition: Focuses on current challenges to quality care posed by upcoming changes to our health system Addresses health systems, the interprofessional health team, and the role of nursing within them Combines theoretical foundations for practice with clinical, leadership, and educational applications Examines the powerful role of relationships in

promoting nursing excellence, improving patient satisfaction, and patient outcomes Serves as a key guide for graduate nurse educators and students, nurse leaders, and hospital leadership seeking Magnet certification Incorporates recommendations of the Affordable Care Act's focus on accountable care organizations, the IOM's Future of Nursing Report, educational transformation, and current research on safety and quality of care

Price Setting and Price Regulation in Health Care Feb 27 2020 The objectives of this study are to describe experiences in price setting and how pricing has been used to attain better coverage, quality, financial protection, and health outcomes. It builds on newly commissioned case studies and lessons learned in calculating prices, negotiating with providers, and monitoring changes. Recognising that no single model is applicable to all settings, the study aimed to generate best practices and identify areas for future research, particularly in low- and middle-income settings. The report and the case studies were jointly developed by the OECD and the WHO Centre for Health Development in Kobe (Japan).

Patient Safety and Quality Sep 27 2022 "Nurses play a vital role in improving the safety and quality of patient care -- not only in the hospital or ambulatory treatment facility, but also of community-based care and the care performed by family members. Nurses need to know what proven techniques and interventions they can use to enhance patient outcomes. To address this need, the Agency for Healthcare Research and Quality (AHRQ), with additional funding from the Robert Wood Johnson Foundation, has prepared this comprehensive, 1,400-page, handbook for nurses on patient safety and quality -- Patient Safety and Quality: An Evidence-Based Handbook for Nurses. (AHRQ Publication No. 08-0043)." - online AHRQ blurb, <http://www.ahrq.gov/qual/nursesdbk/>

Best Care at Lower Cost Jun 12 2021 America's health care system has become too complex and costly to continue business as usual. *Best Care at Lower Cost* explains that inefficiencies, an overwhelming amount of data, and other economic and quality barriers hinder progress in improving health and threaten the nation's economic stability and global competitiveness. According to this report, the knowledge and tools exist to put the health system on the right course to achieve continuous improvement and better quality care at a lower cost. The costs of the system's current inefficiency underscore the urgent need for a systemwide transformation. About 30 percent of health spending in 2009--roughly \$750 billion--was wasted on unnecessary services, excessive administrative costs, fraud, and other problems. Moreover, inefficiencies cause needless suffering. By one estimate, roughly 75,000 deaths might have been averted in 2005 if every state had delivered care at the quality level of the best performing state. This report states that the way health care providers currently train, practice, and learn new information cannot keep pace with the flood of research discoveries and technological advances. About 75 million Americans have more than one chronic condition, requiring coordination among multiple specialists and therapies, which can increase the potential for miscommunication, misdiagnosis, potentially conflicting interventions, and dangerous drug interactions. *Best Care at Lower Cost* emphasizes that a better use of data is a critical element of a continuously improving health system, such as mobile technologies and electronic health records that offer significant potential to capture and share health data better. In order for this to occur, the National Coordinator for Health Information Technology, IT developers, and standard-setting organizations should ensure that these systems are robust and interoperable. Clinicians and care organizations should fully adopt these technologies, and patients should be encouraged to use tools, such as personal health information portals, to actively engage in their care. This book is a call to action that will guide health care providers; administrators; caregivers; policy makers; health professionals; federal, state, and local government agencies; private and public health organizations; and educational institutions.

Achieving High Quality Care Aug 27 2022 Drawing on the experience of the National Institute for Health and Care Excellence (NICE), *Achieving High Quality Care* is a practical guide on how to recognise and implement high quality evidence and guidance. This new title provides an overview of the evidence behind successful initiatives designed to change practice and improve the quality of health care. It provides an overall picture of change management, from understanding the barriers to change to how these barriers can best be overcome. It presents a concise summary of the evidence for change, plus examples of specific initiatives drawn from experience of putting NICE guidance into practice. The book includes a wide range of examples of positive change - plus key practical points highlighted throughout the text - to help readers achieve improvements in patient care. Finally, it shows how to measure change, assess improvement to agreed standards and to manage the ongoing process of change towards improving health care. *Achieving High Quality Care* is a helpful guide for busy health care professionals wanting to improve services and patient care. It is relevant to everyone involved in the organisation and provision of quality health care, including clinicians and health care managers, who are trying to lead change and improve care through implementing evidence-based guidance.

Medicare Oct 17 2021 Health care for the elderly American is among our nation's more pressing social issues. Our society wishes to ensure quality health care for all older people, but there is growing concern about our ability to maintain and improve quality in the face of efforts to contain health care costs. *Medicare: A Strategy for Quality Assurance* answers the U.S. Congress' call for the Institute of Medicine to design a strategic plan for assessing and assuring the quality of medical care for the elderly. This book presents a proposed strategic plan for improving quality assurance in the Medicare program, along with steps and timetables for implementing the plan by the year 2000 and the 10 recommendations for action by Congress. The book explores quality of care—how it is defined, measured, and improved—and reviews different types of quality problems. Major issues that affect approaches to assessing and assuring quality are examined. *Medicare: A Strategy for Quality Assurance* will be immediately useful to a wide audience, including policymakers, health administrators, individual providers, specialists in issues of the older American, researchers, educators, and students.

Delivering High-Quality Cancer Care Dec 07 2020 In the United States, approximately 14 million people have had cancer and more than 1.6 million new cases are diagnosed each year. However, more than a decade after the Institute of Medicine (IOM) first studied the quality of cancer care, the barriers to achieving excellent care for all cancer patients remain daunting. Care often is not patient-centered, many patients do not receive palliative care to manage their symptoms and side effects from treatment, and decisions about care often are not based on the latest scientific evidence. The cost of cancer care also is rising faster than many sectors of medicine—having increased to \$125 billion in 2010 from \$72 billion in 2004—and is projected to reach \$173 billion by 2020. Rising costs are making cancer care less affordable for patients and their families and are creating disparities in patients' access to high-quality cancer care. There also are growing shortages of health professionals skilled in providing cancer care, and the number of adults age 65 and older—the group most susceptible to cancer—is expected to double by 2030, contributing to a 45 percent increase in the number of people developing cancer. The current care delivery system is poorly prepared to address the care needs of this population, which are complex due to altered physiology, functional and cognitive impairment, multiple coexisting diseases, increased side effects from treatment, and greater need for social support. *Delivering High-Quality Cancer Care: Charting a New Course for a System in Crisis* presents a conceptual framework for improving the quality of cancer care. This study proposes improvements to six interconnected components of care: (1) engaged patients; (2) an adequately staffed, trained, and coordinated workforce; (3) evidence-based care;

(4) learning health care information technology (IT); (5) translation of evidence into clinical practice, quality measurement and performance improvement; and (6) accessible and affordable care. This report recommends changes across the board in these areas to improve the quality of care. *Delivering High-Quality Cancer Care: Charting a New Course for a System in Crisis* provides information for cancer care teams, patients and their families, researchers, quality metrics developers, and payers, as well as HHS, other federal agencies, and industry to reevaluate their current roles and responsibilities in cancer care and work together to develop a higher quality care delivery system. By working toward this shared goal, the cancer care community can improve the quality of life and outcomes for people facing a cancer diagnosis.

Improving Healthcare Quality in Europe Characteristics, Effectiveness and Implementation of Different Strategies Dec 31 2022 This volume, developed by the Observatory together with OECD, provides an overall conceptual framework for understanding and applying strategies aimed at improving quality of care. Crucially, it summarizes available evidence on different quality strategies and provides recommendations for their implementation. This book is intended to help policy-makers to understand concepts of quality and to support them to evaluate single strategies and combinations of strategies.

High Reliability Organizations: A Healthcare Handbook for Patient Safety & Quality Aug 03 2020 Patient safety and quality are an ever-increasing concern to consumers, payers, providers, organizations, and governments. However, high reliability methods and science that can provide efficient and effective care have still not been totally implemented into our healthcare culture. Nurses, representing the majority of healthcare workers, are on the front line of the delivery and provision of safe and effective care and are ideally situated to drive the mission to achieve high reliability in healthcare. *High Reliability Organizations: A Healthcare Handbook for Patient Safety & Quality* presents practical examples of HRO principles in order to establish a system that detects and prevents errors from happening even in the most difficult, high risk conditions. Authors Cynthia Oster and Jane Braaten provide healthcare professionals with tools and best practices that will improve and enhance patient safety and quality outcomes. This book provides: An overview of HRO science as an organizing framework for quality and patient safety, practical applications of HRO science, focusing on quality and patient safety, knowledge and tools that can be applied to current quality and safety practices and real-world examples of HRO principles employed in a variety of patient care areas.

Restoring Quality Health Care Dec 19 2021 The Affordable Care Act (ACA) granted the federal government unprecedented regulatory authority over health insurance and the health care industry. Those changes ignore the fundamental problems with the existing system: the incentives that have caused runaway costs and excluded millions of Americans from accessing the world's best medical care. Many former ACA supporters now push for an even more extreme takeover of the US system: overt single-payer health care, or "Medicare for All." In *Restoring Quality Health Care*, Dr. Scott W. Atlas offers a fundamentally different approach to improving America's health care system. Instead of framing the debate with the traditional trade-offs—fewer benefits versus higher taxes—his plan is modeled around a new paradigm: restoring the appropriate market-based incentives to increase the quality of health care and reduce its costs. He proposes a six-point reform plan for US health care centering on lower-cost catastrophic coverage and universal, significantly expanded health savings accounts (HSAs). The plan transforms the US health care system and enhances innovation by instilling market-based competition and empowering consumers through incentives and strategic deregulation. Most important, the health care reforms in this plan reflect the key principles held by Americans concerning what they value and expect from health care in terms of access, choice, and quality.

The Role of the Pharmacist in Patient Care May 31 2020 The goal of a high quality, cost-effective and accessible health care for patients is achieved through constructing a team-based and patient-centered health care delivery system. The expanded role of pharmacists uplifts them to patient care from dispensing and manufacturing or marketing of drugs. Along with doctors and allied health professionals, pharmacists are increasingly recognized as an integral part of the patient care team. Furthermore, colleges of pharmacy need to revise and up-date their curricula to accommodate the progressively increasing development in the pharmaceutical education and the evolving new roles of practicing pharmacists in patient care settings. This book focuses on the expanded role of the pharmacists in total patient care including prescribing, dispensing, compounding, administering and monitoring of drugs at home, hospital, community, hospice, critical care, changeover and other care settings. The sector is emerging in both developed and under-developed countries. Overburdened by patient loads and the explosion of new drugs physicians turned to pharmacists more and more for drug information especially within institutional settings. And today's patient care pharmacists are taking more interests in medication review and reconciliation, patient education and counseling, creating drug therapy regimen and monitoring compliance. The purpose of this book is to guide the pharmacists in their daily interactions with patients and to ensure collaboration with other health professionals. The contents are mostly based on recently published articles related to patient care, with most recent ideas and activities followed by the patient care pharmacists around the globe. However, a pharmacist implements the care plan in collaboration with other health care professionals and the patient or caregiver. Along with professional guidelines, the book discusses the concepts and best practices of patient interaction, patient rights, and ethical decision-making for the professional pharmacist, apprentice and student. In every chapter, the role of pharmacists in that chapter specific issues are detailed explicitly so that a professional pharmacist or a student can figure out his or her do's and don'ts in that specific situation. Moreover, further reading references are listed as future recommendations. So, the book is an archive of potential references too. Among so many books about patient care, either doctors' or nurses' roles are highlighted. The proposed book highlights the pharmacists' roles and responsibilities to the most, separated from those of doctors and nurses, with the most recent information obtained from most publications in several journals, books, bulletins, newsletter, magazines etc.

Delivering Quality Health Services: A Global Imperative Feb 18 2022 This report describes the current situation with regard to universal health coverage and global quality of care, and outlines the steps governments, health services and their workers, together with citizens and patients need to urgently take.

Unequal Treatment Oct 05 2020 Racial and ethnic disparities in health care are known to reflect access to care and other issues that arise from differing socioeconomic conditions. There is, however, increasing evidence that even after such differences are accounted for, race and ethnicity remain significant predictors of the quality of health care received. In *Unequal Treatment*, a panel of experts documents this evidence and explores how persons of color experience the health care environment. The book examines how disparities in treatment may arise in health care systems and looks at aspects of the clinical encounter that may contribute to such disparities. Patients' and providers' attitudes, expectations, and behavior are analyzed. How to intervene? *Unequal Treatment* offers recommendations for improvements in medical care financing, allocation of care, availability of language translation, community-based care, and other arenas. The committee highlights the potential of cross-cultural education to improve provider-patient communication and offers a detailed look at how to integrate cross-cultural learning within the health professions. The book concludes with recommendations for data collection and research initiatives. *Unequal Treatment* will be vitally important

to health care policymakers, administrators, providers, educators, and students as well as advocates for people of color.
High Performing Healthcare Systems Nov 25 2019

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